ABANDONED TRANSACTIONS RECOVERY

We turn your hesitant leads into profit

VOXCS

PARTIAL SUBMISSIONS = REVENUE

Convert leads that abandon your site before completing a transaction

Monetize hesitant shoppers that abandon your shopping cart or website forms before completing a transaction with **VOX CS' Abandoned Transaction Recovery** services.

As your website's visitors start filling out any form on your site our technology collects their entries in real time. If the visitor abandons your website before finalizing a purchase our system will submit the lead's contact information to our lead retargeting center. VOX CS will reach those warm leads via phone call, email, or SMS and use highly effective scripts and capturing techniques to convert and save the day.

MERCHANT SOLUTIONS

Our e-commerce Call Center team is built around turning customer service into revenue by protecting your merchant accounts.

- Minimize chargebacks and refunds
- Upsell and cross-sell
- Integration with leading CRMs
- Omnichannel contact center
- Merchant processing mediation
- Landing page integration
- Traffic and fulfillment partnerships
- We provide $100 vouchers for dining and shopping to your potential customers for simply trying your products. At no extra cost to you.

NEXTGEN CALL CENTER

VOX CS has been providing onshore, nearshore, and offshore customer service since 2010. Our US-based leadership team has over 20 years of experience pushing the boundaries of global call center operations.

Our onshore agents and managers work remotely from 15 US states. This virtual call center model allows us to hire the best talent from across the country, resulting in higher retention and superior quality. Our nearshore and offshore call centers located in the Dominican Republic and the Philippines provide cost-effective services and highly-trained agents with a neutral or near-neutral English accent and built-in US-based Level-2 support.

VOXCS